

# Teamwork Incentive Program

## Approved Teams 2007

**TEAM:** Liquor Licensee Briefing Project Team  
**MEMBERS:** Kent Williams, Mark Jansen, Justin Nordhorn, Barbara Martinez  
**AGENCY:** Liquor Control Board (LIQ)  
**PROJECT PERIOD:** November 2005-November 2006  
**BOARD REVIEW:** January 2007  
**SAVINGS:** \$26,756.00

**OUTCOME:** Through implementation of the liquor Licensee Project, licensees have more attainable information through Power Point training materials. Saving the agency over \$7,000 in training handbooks, \$14,000 in trainer pay and over \$6,500 in staff prep time. This project also saved license applicants time and money by allowing them to receive training at their facility saving their valuable travel and work time.

**TEAM:** MIW Product Approval report Team  
**MEMBERS:** Laura Plonski & Julie Norton  
**AGENCY:** Liquor control Board (LIQ)  
**PROJECT PERIOD:** January 2006- December 2006  
**BOARD REVIEW:** February 2007  
**SAVINGS:** \$7,307.00

**OUTCOME:** This Project proposes to eliminate the nightly mailing of Product Approval Reports to each licensee. Each time a product/label is approved or revised a Product Approval Report is generated and mailed to the licensee. There is no need to send paper copies due to the 2005 implementation of the law that requires suppliers to have access to the posting site where they may obtain their report. The MIW Product Approval Team implemented a process that discontinued the printing of all hard copies of product approval reports. They then created an online process allowing licensees to access their reports online. Through this process customers are able to print MIW reports from their own computer saving both the Liquor Control Board and their customer's time and money.

**TEAM:** Tacoma Narrows Bridge Maintenance Crew  
**MEMBERS:** Peter Courtney, Lawrence Courtney, Brad Scofield, Marcus Pettiford, Randy Sacha, Jon Moergen, Kip Wylie  
**AGENCY:** Department of Transportation (DOT)  
**PROJECT PERIOD:** March 2006- October 2006  
**BOARD REVIEW:** April 2007  
**SAVINGS:** \$224,372.86

**OUTCOME:** The Tacoma Narrows Bridge Maintenance Crew developed a cost-effective and innovative solution to maintain and paint the suspender cables that hold up the Tacoma Narrows bridge deck. The old method required a worker to scrape and paint the cables by hand while suspended in a cage, which was extremely laborious and costly. After the team exhausted all outside ideas to change the process, they decided to design and build a system of their own. The team created a suspender line tool and procedure for safely removing the old paint on the cables. The machine is equipped with a vacuum and is guided over the cables remotely by a worker. In 8 months, approximately 11,560 feet of suspender line was stripped of old coatings, and all hazardous lead material safely disposed of using proper protocols.

<b>TEAM:</b>	Clear Communications 2007
<b>MEMBERS:</b>	Elise Brimhall, Alyson Chase, Mike Hata, Margaret Vogeli, Sandy Wilkin, Kim Zuchlewski
<b>AGENCY:</b>	Department of Licensing (DOL)
<b>PROJECT PERIOD:</b>	January 2006- December 2006
<b>BOARD REVIEW:</b>	June 2007
<b>SAVINGS:</b>	\$248,939.57
<b>OUTCOME:</b>	The Department of Licensing Clear Communications Team's idea came from an Executive order issued by Governor Christine Gregoire, in which Governor Gregoire directed all state employees to use Plain Talk principles in all written communications, especially when dealing with customers. The team took it upon themselves to provide their agency with awareness of the Governor's Executive order through a one-day training program, at no cost to the agency. The one-day training program was used to educate staff quickly and ensure everyone received the same message. The team's collaboration was an alternative approach to the Department of Personnel's Plain Talk training.